Analyses are very Slow in Unix Linux, or Halt when Uploading Results to Kiuwan

- Problem
- Solution
- Related articles

Problem

If you experience that local analyses in Unix/Linux platforms are very slow, or a long stop before Kiuwan Local Analyzer tries to upload your analysis results to Kiuwan, it is possible that your environment is affected by a well-known bug in some Java Virtual Machines running under UNIX platforms.

The library used for random number generation in Sun's JVM relies on /dev/random by default for UNIX platforms. This can potentially block the JVM on some operating systems /dev/random waits for a certain amount of "noise" to be generated on the host machine before returning a result.

Although Oracle states that this problem has been fixed from Java 6 version, we have been reported that this problem also appears in newer JVM versions like Java 8.

Solution

Follow these steps to fix this problem:

- 1. Exit Kiuwan Local Analyzer.
- 2. Open the \$JAVA_HOME/jre/lib/security/java.security file in a text editor.
- 3. Look for the line where securerandom. source property is set.
- 4. Change its value from file:/dev/random to file:/dev/urandom
- 5. Save your change and exit the text editor.
- Run Kiuwan Local Analyzer again.

On some machines, this workaround may not work. If this is your case, try changing the value of the securerandom.source property to:

file:/dev/./urandom

Related articles

- SSO Form-based authentication fails
- SSO HTTP authentication fails
- SSO WIA is not working
- SSO Cannot authenticate with credentials
- Basic Authentication Error when Exporting Action Plan to Atlassian JIRA