Cannot Import CSV Kiuwan Reports into Microsoft Excel

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Problem

> Many informal documents exist that describe the CSV format. One of which is the IETF RFC 4180, which defines the format for the "text/CSV" MIME type registered with the IANA.
>
> **Kiuwan's CSV exported files are compliant with the RFC-4180 standard.**

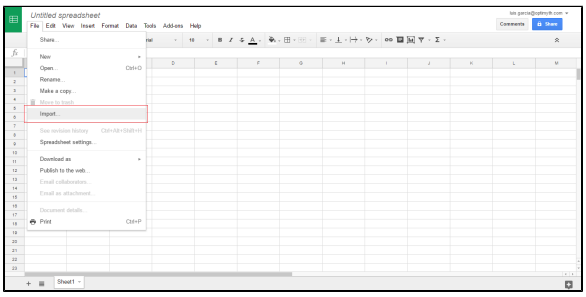
CSV files are used as a way to import Kiuwan's data into Excel.

Microsoft® Excel opens .csv files, but depending on the system's regional settings, it may expect a semicolon as a separator instead of a comma. This may cause problems when importing into Excel data including multiline columns.

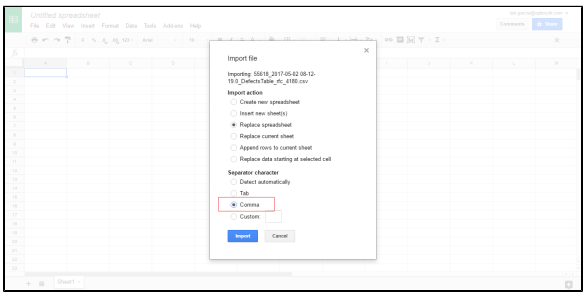
To avoid this problem, converting the CSV file with Google Sheets. See the following steps:

Solution

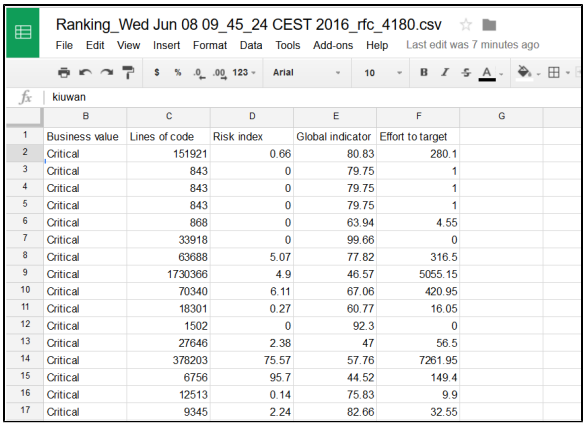
1. Download the CSV file from Kiuwan to your computer.
2. Open a new (empty) spreadsheet in Google.
3. Go to **File** > **Import...** and import the CSV file.



4. In the Import file dialog, select **Comma** in the **Separator character** section.

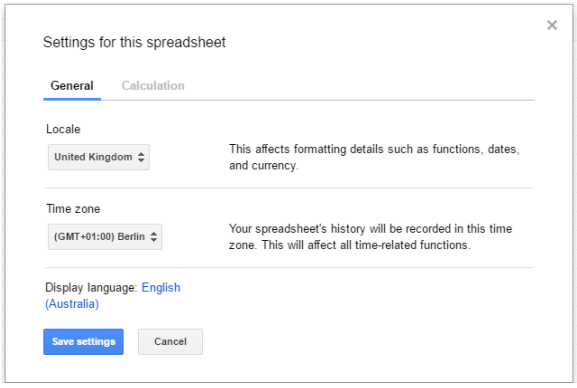


5. The data will appear when the import is finished.

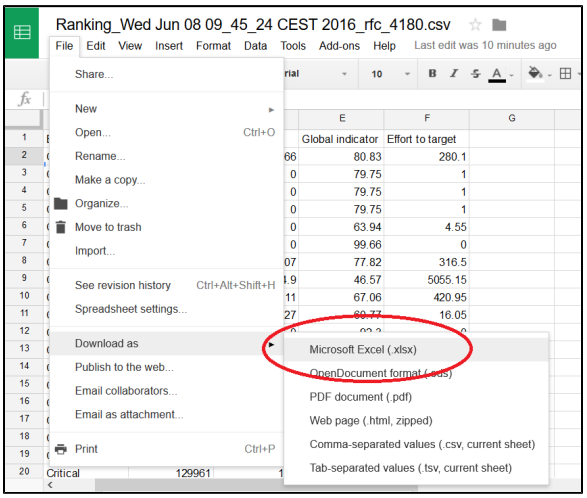


	Business value	Lines of code	Risk index	Global indicator	Effort to target
2	Critical	151921	0.66	80.83	280.1
3	Critical	843	0	79.75	1
4	Critical	843	0	79.75	1
5	Critical	843	0	79.75	1
6	Critical	868	0	63.94	4.55
7	Critical	33918	0	99.66	0
8	Critical	63688	5.07	77.82	316.5
9	Critical	1730366	4.9	46.57	5055.15
10	Critical	70340	6.11	67.06	420.95
11	Critical	18301	0.27	60.77	16.05
12	Critical	1502	0	92.3	0
13	Critical	27646	2.38	47	56.5
14	Critical	378203	75.57	57.76	7261.95
15	Critical	6756	95.7	44.52	149.4
16	Critical	12513	0.14	75.83	9.9
17	Critical	9345	2.24	82.66	32.55

6. Kiuwan's exported data use an English locale. To change it to another language, go to **File** > **Sp readsheet settings**



4. The file is now ready to be downloaded in CSV format. To do so, go to **File** > **Download as** > **Mi crosoft Excel (.xslx)**



Related articles

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- SSO - WIA is not working
- SSO - Cannot authenticate with credentials
- Basic Authentication Error when Exporting Action Plan to Atlassian JIRA