

Troubleshooting Knowledge Base



This page shows all the troubleshooting guides we have created until now. If these guides do not answer your questions, contact the [Kiuwan Support Team](#).

[Account Limits Over Quota](#)

[Analyses are very Slow in Unix Linux, or Halt when Uploading Results to Kiuwan](#)

[Analysis Finished with Error in Kiuwan Log Page](#)

[Avoid Hard-coded or In-comment Passwords in Code](#)

[Basic Authentication Error : Proxy Returns HTTP1.1 407 Proxy Authentication Required](#)

[Basic Authentication Error when Exporting Action Plan to Atlassian JIRA](#)

[Cannot Import CSV Kiuwan Reports into Microsoft Excel](#)

[Cannot start Kiuwan Local Analyzer under Linux or OS X](#)

[Certificate is Valid but does not Belong to a Known Accepted Server](#)

[Engine Update Cancelled by a Blocking Process](#)

[How to Configure an Additional Email Address for Analysis Notifications](#)

[Java Returned 1](#)

[Kiuwan Cloud Services Error](#)

[Kiuwan Local Analyzer Does not Start after Automatic Upgrade](#)

[Limit for Analyzed LOC last 24h has been Reached](#)

[Local Analyses or Upgrade Get Blocked](#)

[No Analyzable Extensions Found](#)

[Not enough Memory](#)

[Out of Memory](#)

[Programming Languages](#)

[SSO - Cannot authenticate with credentials](#)

[SSO - Form-based authentication fails](#)

[SSO - HTTP authentication fails](#)

[SSO - WIA is not working](#)

[Temporal License not Valid yet](#)

[The Downloaded Model does not Support any of the Discovered Languages](#)

[Timeout Killed the Subprocess](#)