Limit for Analyzed LOC last 24h has been Reached

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Problem

The analysis does not proceed after Step 3: Waiting for a calculation slot.

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Solution

Every Kiuwan subscription is limited to a maximum number of analyzable LOC in a period of 24 hours. It's a fixed limit established when the subscription is purchased.

What happens if that limit is reached?

When a new analysis arrives to Kiuwan, a calculation is made summing up all the analyzed LOC from that moment to 24h before. If that number reaches the account limit, that analysis will be queued, and after 1 minute it will be again dispatched to execution (performing again the comparison). At the moment the limit is not reached, the analysis will be executed.

You can see a graphics with your consumption at Account Management >> Subscription

See the Subscription doc page for further information.



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