

Kiuwan Cloud Services Error

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Problem

When you execute Kiuwan Local Analyzer in CLI mode, some checks that the GUI performs are not performed until the local agent call Kiuwan's services.

In these cases, Kiuwan Local Analyzer prints out the standard error message and [returns an error code](#) to the calling process.

Typical error conditions under this category are the following:

- Denied access (not authorized access)
- Authentication errors
- Application not found (and `-c` option not set)
- Max number of calls to Kiuwan services is exceeded

The exact reason is printed out as in the below image.

```

kusan local analyzer found a problem in the current analysis:
the following error occurred while executing this line:
C:\Users\kusan\workspace\kusan\localanalyzer\bin\agent...0134: the following error occurred while executing this line:
C:\Users\kusan\workspace\kusan\localanalyzer\bin\agent...0138: the following error occurred while executing this line:
C:\Users\kusan\workspace\kusan\localanalyzer\bin\agent...0244: the following error occurred while executing this line:
C:\Users\kusan\workspace\kusan\localanalyzer\bin\rules...0121: the following error occurred while executing this line:
C:\Users\kusan\workspace\kusan\localanalyzer\bin\rules...0122: the following error occurred while executing this line:
C:\Users\kusan\workspace\kusan\localanalyzer\bin\rules...0179: java returned: 1
An error report has been uploaded to kusan. our support team will investigate the cause of this failure.
A support ticket has been created with reference 10310
exit code = 1

```

In this example, the image shows that the analysis has been executed for an application that does not exist in Kiuwan.

Solution

Please get in touch with the [technical support team](#) referencing the ticket number printed out by KLA.

Related articles

- SSO - Form-based authentication fails
- SSO - HTTP authentication fails
- SSO - WIA is not working
- SSO - Cannot authenticate with credentials
- Basic Authentication Error when Exporting Action Plan to Atlassian JIRA